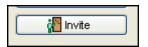
FirstClass Instant Message

Instant Messaging other FirstClass Users -

To start an instant message:



- 1. Open FirstClass
- 2. Double-Click the Instant Messaging Icon An Instant Message Window will open
- 3. Click on Invite A list of names will appear, begin typing the first few letters of the name you are looking for.



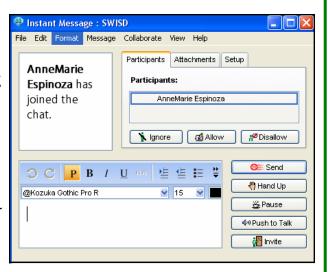
- 4. Double-Click the name of the individual . * Only the names of individuals who are currently logged into their FirstClass will appear.
- 5. If the individual accepts the invite their name will appear in the "Participants" list.



6. If the individual declines, you will be notified in the transcript area. If the individual ignores the invite, you are not notified.

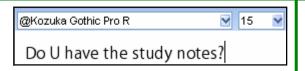
Veronica Warnecke has declined the invitation.

Notes



FirstClass Instant Message

- 7. If the participant accepts the invite you may begin chatting by typing in the transcript area.
- 6. Press the send button or press the Enter Key to send your chat.



Notes



Responding to an Instant Message Invitation

If you are invited to join an Instant Message a window will appear on your desk top and you will have three options:

- Click accept to join the Instant Message and begin chatting in the text box
- Click decline to send the sender a decline message
- Click ignore This declines the Instant Message without notifying the sender.

